

President's Report 2017

Organisation

2017 was again a successful year for NCA. Although we had some changes in the board and committees, NCA managed with great help of the members and volunteers to organize many (fundraising) activities for and with our charities.

During 2017 the composition of the board was as follows:

NCA Board:

President:	Sheila Bouwman
Vice President:	Antoinette van den Berg
Treasurer:	Willemijn Dorrepaal
Secretary:	Laura Weller
Marketing & Communication Manager	Marlies Gerritsen
Member	Kate Hanam
Member	Annette Kunst

Committee Members:

Rashmi Baya (MarCom)
Jeff van den Brande (Marcom)
Yvette van Velde (Marcom)
Robert Lopik (Project Supporter)
Maarten Meyer (Marcom)
Inge Kuipers (Photographer)
Hatta Bokij (Events)
Elena Newton (Marcom)
Pauline van Welten (Fair Coordinator)

Honorary member

Soraya Werner-Mackertich

Next to the NCA Board & Committee Members there were about 35 volunteers that have supported our activities, of which 15 volunteers have been very active in multiple activities, while the others were more occasional supporters.

We would like to express our warm appreciation to all the people who have supported us and helped us in carrying out our activities in 2017. Your prodigious altruistic exertions have really

made a difference in the lives of many of the people that the NCA supports directly or through supported charities.

Members and sponsors

We had 21 members in 2017, which is a slight net increase versus 2016. We have changed the payments for members, making memberships count from 1 January till 31 December, and everyone who had paid in the 2nd half of 2015 did not have to pay in 2016. Hence our income from membership payments was only 1.125,00 SGD due to this one-off impact due to the change in methodology.

Our business sponsors continued to support us either through a corporate membership or donations in kind. With the help of many new sponsors we could also offer a range of very attractive Lucky Draw prizes and awesome new NCA fair-products to the people.

We are very grateful to all our members and sponsors. Without them and their dedication we could not have gotten the great results we did!

Activities

This was another very busy year with great activities:

- We kicked off 2017 by hosting a successful Lucky Draw at the New Year's reception of ADB-DutchCham at the Dutch Embassy.
- The Executives Homes Black & White tour was held for the fourth time and raised almost SGD 2,000.
- NCA partnered with ABN AMRO Wooden Shoe Tournament - a charity tournament organized by the Dutch Hockey Community for the Singapore Hockey Community - and over SGD 3,000 was raised to help the underprivileged in Singapore.
- In collaboration with seven Communications and New Media students from the National University of Singapore the Campaign #BridgeShareCare was created - bridging the gap between people from different lives, sharing the love and caring for the less privileged in Singapore. NCA's Facebook page got a boost and also a fundraising event at Tampines Mall was organized to recruit more volunteers and increase public awareness.

- An awesome amount of 'The Book of Walks' was generously donated to NCA by Pleun Brevet and Sandra Delters. This book contains 15 walks through all areas of Singapore and helps us to raise money.
- This year again we were invited to have a free table at various expat fair to sell our products. We participated in the Pit Building fair and the Fullerton Fair where we raised an amazing amount of money by selling items like 'the Book of Walks' and our famous Memory Game. We also sold design articles and beautiful eco-yoga clothes which all was kindly donated.
- With the Garage Sale organized in May and December we not only raised a great amount, but we also made other charities happy. Clothes, toys and dinner sets were passed onto SILRA, Good Shepherd shelter and H.O.M.E. shelter partly to be used for cooking and sewing classes that reskill and empower their residents. Furthermore the low income families got their bargains and at the end of the sale around 50 girls of the H.O.M.E. shelter shopped for free. The sellable items left over were given to MINDS, an organization that caters to the needs of persons with intellectual disabilities. So nothing went to waste and smiles all over!
- The Charity Christmas Fair again was a big success, very well organized, with many tables, cozy atmosphere and good proceeds from Lucky Draw.
- NCA volunteers attended the CPR and AED course organized by the Singapore Heart Foundation.
- We collaborated more intensely with the Association of Dutch Business People (ADB) and the Hollandse Club (HC), with whom we amongst others held various lucky draws and fairs. And let's not forget to mention the great sale at the reception of HC of the Book of Walks and our Memory Game throughout the whole year.

Charity events

Furthermore we organized charity events to connect more with the charities NCA supports (and vice versa).

- We helped at Willing Hearts Soup Kitchen by cutting and washing vegetables, cooking the food, packing and distributing it.
- Next to our successful monthly Bingo mornings at SILRA, we surprised the elderly residents again at SILRA in December with presents of their wish list.

- We participated in several Project Pari events.
- A manicure course was given by one of our volunteers to the women of the Good Shepherd shelter and they really enjoyed it.
- Five volunteers made a delightful visit to the SILRA residents with their Labradoodles.
- NCA volunteers helped residents of H.O.M.E. creating art for their wall.
- We participated several times in the cooking contest of the women of Good Shepherd shelter.

Revenue

In 2017 we had a total Revenue income of 51535,89 SGD, comprising of:

Memberships:	1.125,00 SGD
Merchandise sale:	21.0279,91 GSD
Garage sale:	5.135,00 SGD
Workshops:	2.237,50 SGD
Other Events:	21.039,55 SGD
Donations:	6.486,67 SGD
Fixed deposit interest:	202,01 SGD

The publicity we received (online and in ADB Magazine, Hollandse Club Magazine and Expat Living for example) and the online visibility helped us to increase our revenues, as more people send us request for NCA products and more people donated spontaneously via personal donations, via our Charity Webshop or via Singapore Gives.

This Revenue is 10% higher than the Revenue in 2016.

Thanks to one our sponsors (Hollandse Club) allowing us to use their facilities for meetings and events), our board members and our volunteers who donate their time, transport, etc we have managed to keep our operational costs at 2.5% of our total proceeds.

Charities

We strengthened our ties with the charities we support and decided that one board member should be responsible to manage these important relationships.

We have increased the amount that we provided to Charities from 48600 SGD in 2016 to 50.000,00 SGD in 2017. The details can be found in our Financial Statements, and the main recipients of our donations were:

- Breadline
- Good Shepherd
- H.O.M.E.
- SILRA
- Project Pari

Outlook

In 2018 we're going to celebrate NCA's 50th Birthday! Our events calendar is already very busy and there is a lot of enthusiasm in the Board and with our Members/Volunteers to execute all the activities. We do not expect any radical changes in both the kind of activities that we carry out, nor in the charities that we support.

With the high turnover of expats and the relatively modest budget that the NCA works with, we will look for further opportunities to optimize our impact for the charities that we wish to support.

We look forward to celebrating NCA's Birthday by organizing 50 activities in 2018 (and so much more!) and hope to continue making a real difference in many individual lives where it matters.